



Indiana Department of Environmental Management

We Protect Hoosiers and Our Environment

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(800) 451-6027 • (317) 232-8603 • www.idem.IN.gov

Eric J. Holcomb
Governor

Brian C. Rockensuess
Commissioner

October 10, 2024

Ms. Teresa Roldan
Ancillary Services, Inc.
P.O. Box 2078
Michigan City, IN 46361

Dear Ms. Roldan :

Re: Inspection Summary Letter
Ancillary Services, Inc.
PWSID# IN2460078
Michigan City, Laporte County

On **Tuesday, October 8, 2024**, an IDEM Office of Water Quality representative conducted an inspection of Ancillary Services, Inc., located in Michigan City, Indiana pursuant to IC 13-14-2-2. For your information, and in accordance with IC 13-14-5, an inspection summary is provided below:

Type of Inspection: Sanitary Survey Inspection
Primary Inspector: Megan Wright: MEwright@idem.IN.gov or 574-274-5778

Results of Inspection: **IDEM discovered deficiencies that require a submittal from you and/or a follow-up inspection by IDEM.**

Within thirty (30) days of receipt of this letter, a written detailed explanation documenting compliance with each of the requirements noted on the attached survey must be submitted to this office. Failure to respond adequately to this letter may result in further action. Please respond to the primary inspector listed above by email or at the address on the letterhead.

Sincerely,

April Sims
Compliance & Technical Assistance
Drinking Water Branch
Office of Water Quality
ASims@idem.IN.gov
(317) 234-7453

cc: Laporte County Health Department
Megan Wright, IDEM Field Inspector
File

tlroldan@gmail.com

Summary of Deficiencies Identified

Ancillary Services, Inc. - IN2460078

- 1 A **Minor** deficiency was identified regarding: **Top of the well is not protected**

The inspector noted: "Deficiency - 327 IAC 8-2-8.2(e)(1)(G)(iii) Area around well was overgrown with vines and other vegetation. The area immediately around the well must be kept clear of overgrown vegetation."



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Public Water System Sanitary Survey Report

PWS ID: IN2460078 PWS Name: ANCILLARY SERVICES, INC.

Source Type: GW System Type: NC Population: 25

County: LAPORTE City: MICHIGAN CITY

Water System Class:	Service Connections
	1

Points of Contact

Name (Job Title)	POC Type	Address	Phone	Email
PHYSICAL ADDRESS, IN2460078	PL	8733 West 400 North MICHIGAN CITY 46360-9330	219-879-0333	
ROLDAN, TERESA	EC AC FC SA OP	P.O. Box 2078 MICHIGAN CITY 46361	317-410-7935	tlroldan@gmail.com
PATEL, MINESH B.	OW	8733 West 400 North MICHIGAN CITY 46360	219-677-4579	minbeni@yahoo.com

Active Water System Facilities

Active WS Facilities Type Name	WS Facility ID	Active Sample Point Name
DISTRIBUTION SYSTEM	DS001	SP001
Storage Tank 01	ST001	
TREATMENT PLANT #1	TP001	
WELL #1	WL001	GW001,EP001

Treatment Processes

Active Treatment Plant Name	Objective Name	Process Name
TREATMENT PLANT #1	SOFTENING	ION EXCHANGE

Sources

Source	Pump Capacity	Depth		Date
		Bottom Depth MSR	Diameter	
WL-WELL #1		0	0	

Finished Water Storage

Type	Comments	Construction Material	Capacity
Bladder		Steel	

Unresolved Deficiencies

CODE (NAME)	Visit Date	Identified Date	WSF	Category	Severity
TR10	10/8/2024	10/22/2019	TREATMENT PLANT #1	TR	MIN
DSDE	10/8/2024	11/14/2014		DS	MIN

Sanitary Survey Report

Sources

WELL #1

1 **Is the source(s) sufficient in quantity?**



2 **Is the source(s) adequate in quality for the primary drinking water standards?**



If not, does the have adequate treatment installed?

Yes

Not Evaluated

No

Not Evaluated

Not Evaluated

3 **Is the top of the well protected so that foreign matter or surface water cannot enter the well?**



Deficiency - 327 IAC 8-2-8.2{e}{1}{G}{iii)

Area around well was overgrown with vines and other vegetation. The area immediately around the well must be kept clear of overgrown vegetation.

SO04

Top of the well is not protected

MIN Deficiency



4 **Is the grouting or concrete pad surrounding the casing at the well head free from cracks or chips and does it seal tightly to the casing?**



5 **Does the casing extend at least 18 inches above finished grade or at least 36 inches above the regulatory flood elevation?**









9 **Is the site protected against flooding?**






10 **Is the well vent screened and properly constructed?**



- 11 **Are the pressure and check valves blow off valves and other well system appurtenances maintained and operating properly?** 
- 12 **Does the system own or control the sanitary setback area?** 
- 13 **System has no new potential sources of contamination within the sanitary setback area relevant to this system since previous survey?** 
- 15 **Is there proper grading around the casing to divert surface water?** 
- 16 **Is there an adequate raw water sample tap for each source?** 
- 17 **Are there measures put into place to prevent unauthorized access to intakes or wells?** 

Distribution

DISTRIBUTION SYSTEM

- 1 **Are pressures and flows adequate throughout the system under all conditions of flow? (excluding maintenance, system failures, and fireflow)** 
- 9 **Was the distribution system free from uncontrolled cross connections and are backflow prevention devices installed at all appropriate locations?** 
- 11 **Is the system free from issues with secondary drinking water standards?** 

If so, are there customer complaints?

No


Yes






MR Data Verification

- 1 **Is the system free from any current monitoring and/or reporting violations?** 







Finished Water Storage

Storage Tank 01

- 1 **Are storage reservoirs located above ground water level?** 




- 2 Are the storage reservoirs protected against flooding? 
- 4 Are storage reservoirs secure? 
- 5 Is the storage reservoir structurally sound? 
- 8 Are all pipes, air vents, and related appurtenances appropriately constructed and located? 
- 9 Is access restricted where necessary to prevent contamination? 

Management and Operation

- 2 Are supplies and maintenance parts inventories adequate? 
- 3 Is the financing and budget satisfactory? 
- 7 Is there a current site sampling plan available and on file with IDEM? 
- 9 Are all direct and indirect additives certified for conformance to American National Standards Institute(ANSI)/National Sanitation Foundation (NSF) International Standard 60/61? 
- 15 Inspection completed on time? 
- 16 Was the system free from additional issues? 

Treatment

TREATMENT PLANT #1

- 3 Are instrumentation and controls adequate for the process being utilized and in proper working order? 
- 4 Are treatment processes covered and adequately sealed? 
- 9 Is there restricted access to any unauthorized personnel from any portion of the treatment process? 

- 10 **Do all the chemical additives used in the treatment process have ANSI/NSF approval?**

- 11 **Was the treatment process free from uncontrolled cross connections and are backflow prevention devices installed at all appropriate locations?**

- 23 **Is the treatment(s) sufficient to meet all of the NPDWS?**



-End of Report-