



Service Line Material Consumer Notification

Federal regulations require that water systems notify all persons served by a service line classified as Lead, Galvanized Requiring Replacement (GRR), or Lead Status Unknown within thirty (30) days of the effective date (October 16, 2024) of the federal Lead and Copper Rule Revisions (LCRR).

Please certify the notification met the following criteria (by checking each line):

- Notification was sent to affected customers on or before November 15, 2024. (40 CFR (141.85(e)(2))
- Applicable only to community water systems:* For new customers in buildings served by lead, galvanized requiring replacement, or unknown service lines, a notice meeting the criteria below will also be provided at the initiation of service. (40 CFR 141.85(e)(2))
- The notification included information about the material makeup of the service line (lead, galvanized requiring replacement as defined in 40 CFR 141.84(a)(4), or an unknown material), including information about both the utility-owned sections and customer-owned sections of the service line where relevant. (40 CFR 141.85(e)(1))
- The notification includes (pursuant to 40 CFR 141.85(e)(3)):
 - Steps a person can take to reduce lead exposure
 - Information about the opportunities to replace lead or galvanized service lines
 - Ways to identify the material of unknown service lines
- The following EPA-mandated message (pursuant to 40 CFR 141.85(a)) was included in each letter:

Health effects of lead. Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.
- I have attached a copy of each type of notification delivered to my customers. (40 CFR 141.90(f)(4)(6))

The number of each type of notification delivered to my customers is:

45 Lead Service Lines

184 Galvanized Lines Requiring Replacement

4620 Unknown Service Lines

The date the last certification was delivered was (insert date): 11/15/2024

Lead and Galvanized Postmarked 11/14/24

Unknown Postmarked 11/15/24

I certify, as the responsible person (or authorized representative) of the water system indicated above, the notification has been provided to all persons served by a lead, galvanized requiring replacement, or lead status unknown service lines in accordance with the delivery, content, and deadlines of 40 CFR 141.85(e), (40 CFR 141.90(e)(13), and 40 CFR 141.90(f)(4)) and that notice will be provided to new customers at the time-of-service initiation:

Water Supply Name: Crown Point Water Works PWSID #: IN5245008

Printed Name: Jason Scott

Signature: 

Date (month, day, year): 11/15/2024

Phone number: 219-661-2287 Email: jscott@crownpoin.in.gov

Please mail or email these documents to:

IDEM
Drinking Water Branch
Chemical & Surface Water Compliance Section
100 North Senate Avenue - MC 66-34
Indianapolis, IN 46204-2251

or

scan/email: DWBMGR@idem.in.gov



Dear Resident,

The City of Crown Point Water Utility is focused on protecting the health of every household in our community. As part of that effort, the City has completed a federally mandated Service Line Inventory for all of our water customers in an effort to determine the material your water service line is made of and if there is any potential lead exposure in your drinking water.

The City is currently working with Commonwealth Engineers in the design of a water infrastructure improvement project which includes replacement of lead and qualifying galvanized service lines utilizing both grant and loan funds. This project will replace as many qualifying lines as possible.

The Water Department is also performing field investigation work to properly identify materials of service lines and has prepared planning documents which can be submitted for additional grant funding from the State of Indiana to continue replacement after the current projects are completed. We are working to obtain the maximum amount of grant funds to cover the replacement costs of both private and public sides of a qualifying water lines.

Through the initial assembly of the Service Line Inventory, we have determined that a portion of or the entire water pipe (called a service line) that connects your home, building, or other structure to the water main is made from lead. People living in homes with a lead service line may have an increased risk of exposure to lead from their drinking water.

Please note the health effects of lead: *There is no safe level of lead in drinking water. Exposure to lead in drinking water can cause serious health effects in all age groups, especially pregnant people, infants (both formula-fed and breastfed), and young children. Some of the health effects to infants and children include decreases in IQ and attention span. Lead exposure can also result in new or worsened learning and behavior problems. The children of persons who are exposed to lead before or during pregnancy may be at increased risk of these harmful health effects. Adults have increased risks of heart disease, high blood pressure, kidney or nervous system problems. Contact your health care provider for more information about your risks. – www.epa.gov*

While the City is working to address this issue, there are steps you can take now to reduce the potential lead in your drinking water. These include:

- Using your water filter properly to reduce lead.
- Cleaning your aerator (the water faucet screen) regularly.
- Using cold water for drinking, cooking, or making baby formula.
- Running your water before drinking.
- Learning about construction in your neighborhood that could disturb your service line.

Having your water tested for lead.

Getting your child tested by your physician to determine lead levels in their blood.

Additional information on reducing lead exposure from your drinking water and the health effects of lead can be found at www.epa.gov/lead

Please share this information with anyone who drinks and/or cooks using water at this property. In addition to people directly served at this property, this can include people in apartments, nursing homes, schools, businesses, as well as parents served by childcare at this property.

If you are planning on replacing the portion of the service line that you own, please notify the Water Department as soon as possible so that we can work collaboratively to address this issue. The City's Water Department is required to replace its portion of a lead service line when the property owner notifies the Water Department that they are replacing their portion of the lead service line.

Please know the City is actively working to address these issues for our water customers. We will keep you posted on our progress.

Sincerely,



Terry Ciciora
Public Works Director

www.crownpoint.in.gov

705 Industrial Boulevard – Crown Point, IN 46307

Street Department
James Blaylock, Superintendent
(219) 662-3252
Fax (219) 662-3781

Engineering Department
Douglas Brite, Superintendent
Office (219) 662-3242
Fax (219) 661-2280

Utilities Department
Jason Scott, Superintendent
Office (219) 661-2287
Fax (219) 661-2286



Dear Resident,

The City of Crown Point Water Utility is focused on protecting the health of every household in our community. As part of that effort, the City has completed a federally mandated Service Line Inventory for all of our water customers to determine the material of your water service line and check for potential lead exposure in your drinking water.

The City is currently working with Commonwealth Engineers Inc. on the design of a water infrastructure improvement project which includes replacement of lead and qualifying galvanized service lines utilizing both grant and loan funds. This project will replace as many qualifying lines as possible.

The City's Water Department is also performing additional field investigation work to properly identify materials of service lines throughout the City's service area. It is our intent to seek additional funding from the State of Indiana to cover the replacement costs of both the private and public sides of a qualifying water line.

Through the initial assembly of a Service Line Inventory, we have determined that a portion of or the entire water pipe (called a service line) that connects your home, building, or other structure to the water main is made from galvanized material that may have absorbed lead.

The EPA has defined these service lines as "galvanized requiring replacement", meaning it is or was at any time downstream of a lead service line or is currently downstream of a "Lead Status Unknown" service line. Our records either indicate that lead service line pipe may be present or might have been present in the past. If you have information that could help us better describe your service line, contact us.

Galvanized service lines that have absorbed lead can contribute to lead in drinking water. People living in homes with a galvanized service line that has absorbed lead may have an increased risk of exposure to lead from their drinking water.

Please note the health effects of lead: *There is no safe level of lead in drinking water. Exposure to lead in drinking water can cause serious health effects in all age groups, especially pregnant people, infants (both formula-fed and breastfed), and young children. Some of the health effects to infants and children include decreases in IQ and attention span. Lead exposure can also result in new or worsened learning and behavior problems. The children of persons who are exposed to lead before or during pregnancy may be at increased risk of these harmful health effects. Adults have increased risks of heart disease, high blood pressure, kidney or nervous system problems. Contact your health care provider for more information about your risks. – www.epa.gov*

While the City is working to address this issue, there are steps you can take now to reduce the potential lead in your drinking water. These include:

- Using your water filter properly to reduce lead.
- Cleaning your aerator (the water faucet screen) regularly.
- Using cold water for drinking, cooking, or making baby formula.
- Running your water before drinking.
- Learning about construction in your neighborhood that could disturb your service line.
- Having your water tested for lead.
- Getting your child tested by your physician to determine lead levels in their blood.

Please share this information with anyone who drinks and/or cooks using water at this property. In addition to people directly served at this property, this can include people in apartments, nursing homes, schools, businesses, as well as parents served by childcare at this property.

Additional information on reducing lead exposure from your drinking water and the health effects of lead can be found at <http://www.epa.gov/lead>

Please know the City is actively working to address these issues for our water customers. We will keep you posted on our progress.

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The Water Department is also performing field investigation work to properly identify materials of service lines and has prepared planning documents which can be submitted for additional grant funding from the State of Indiana to continue replacement after the current projects are completed. We are working to obtain the maximum amount of grant funds to cover the replacement costs of both private and public sides of a qualifying water lines.

Through the initial assembly of a Service Line Inventory, we have determined that a portion of or the entire water pipe (service line) that connects your home, building, or other structure to the water main is made from an unknown material but may be lead.

Because your service line material is unknown, there is the potential that some or all of the service line could be made of lead or galvanized pipe that was previously connected to lead. People living in homes with a lead or galvanized pipe previously connected to a lead service line have an increased risk of exposure to lead from their drinking water.

To help determine the material of your service line, please contact the Water Utility. EPA has developed an online step-by-step guide to help people identify lead pipes in their homes called Protect Your Tap: A Quick Check for Lead. It is available at www.epa.gov/ground-water-and-drinking-water/protect-your-tap-quick-check-lead.

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