



INDIANA DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

100 N. Senate Avenue • Indianapolis, IN 46204
(800) 451-6027 • (317) 232-8603 • Fax (317) 233-6647 • www.idem.IN.gov

Mike Braun
Governor

Clint Woods
Commissioner

January 7, 2026

VIA ELECTRONIC MAIL:

Raju Shah, President
Custom Wood Products, Inc.
1901 W. Hively Street
Elkhart, IN 46517
Rajushah98@gmail.com

VIA ELECTRONIC MAIL:

Raju Shah, Registered Agent
Custom Wood Products, Inc.
302 N. Market Street
North Manchester, IN 46962
Rajushah98@gmail.com

Re: Notice of Violation and Proposed Agreed Order
Custom Wood Products, Inc.
Plant ID No. 039-00437
New Paris, Elkhart County
Case No. 2023-29235-A

Qualified offer of settlement: inadmissible pursuant to Rule 408 of the Ind. Rules of Evidence. IDEM asserts that any offer to compromise a claim or any acceptance of such offer does not bind or obligate the parties of this enforcement action in the absence of a final order of the agency.

Dear Mr. Shah:

This is to advise that the Indiana Department of Environmental Management ("IDEM") has conducted an investigation of Custom Wood Products, Inc. located at 19881 County Road 146, New Paris, Indiana. As a result of information obtained during that investigation, IDEM has made a preliminary determination that violations of environmental rules exist. Pursuant to IC 13-30-3-3, enclosed please find a Notice of Violation that sets forth the alleged violations, and a proposed Agreed Order which constitutes a qualified offer of settlement.

You may request a settlement conference to discuss the allegations and the actions necessary to correct and resolve the violations, which may include injunctive relief and the establishment of a compliance schedule. Payment of a civil penalty will also be discussed. The civil penalty amount noted in the proposed Agreed Order contains a preliminary penalty figure for settlement discussion purposes only and is based on penalty calculations associated with the alleged violations set forth in the Notice of Violation. A portion of the civil penalty may be offset by performing an approved Supplemental Environmental Project (SEP). Typical SEPs have included pollution prevention, pollution control, and environmental restoration projects. A copy of

Visit on.IN.gov/survey or scan the QR code to provide feedback.

We appreciate your input!

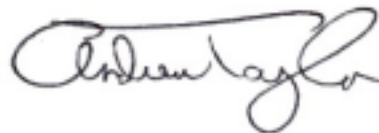


IDEM's SEP policy may be obtained from this office or at IDEM's website at www.IN.gov/idem.

The individual signing the enclosed Agreed Order should be the President of the company or other authorized signatory. The timely entry into an Agreed Order, which saves you and IDEM time and resources, may lead to a reduction in the civil penalty.

IDEM is not required to extend the offer of entry into an Agreed Order for more than sixty days. You may enter into an Agreed Order without admitting that the violations occurred. If an Agreed Order is not entered into, IDEM may proceed to issue a unilateral notice and order requiring compliance with the environmental rules, including payment of a civil penalty. Please contact me at (317) 233-2711 or AKTaylor@idem.IN.gov if you have any questions or if you wish to request a settlement conference.

Sincerely,

A handwritten signature in black ink that reads "Andrew Taylor". The signature is written in a cursive style with a large initial "A" and a long, sweeping underline.

Andrew Taylor
Case Manager
Enforcement Section
Office of Air Quality

Enclosures:

cc: Nathan Frank, US EPA Region 5
Andrew Taylor, Compliance and Enforcement Branch, OAQ
Paul Karkiewicz, Compliance and Enforcement Branch, OAQ
Randy Hoffman, Compliance and Enforcement Branch, OAQ
<http://www.IN.gov/idem>



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January 7, 2026

NOTICE OF VIOLATION

Via Electronic Mail:

To: Custom Wood Products, Inc.
Attn: Raju Shah, President
1901 W. Hively Street
Elkhart, IN 46517
Rajushah98@gmail.com

Via Electronic Mail:

To: Raju Shah, Registered Agent
Custom Wood Products, Inc.
302 N. Market Street
North Manchester, IN 46962
Rajushah98@gmail.com

Case No. 2023-29235-A

Pursuant to Indiana Code ("IC") 13-30-3-3, the Indiana Department of Environmental Management ("IDEM") issues this Notice of Violation. Based on an investigation including an inspection conducted on January 11, 2023 by an IDEM representative, IDEM has reason to believe Custom Wood Products, Inc. ("Respondent") violated environmental rules and permit conditions. The violations are based on the following:

1. Respondent is Custom Wood Products, Inc., which owned and operated the stationary wood furniture manufacturing operation with Plant ID No. 039-00437, located at 19881 County Road 146, in New Paris, Elkhart County, Indiana ("Site").
2. Pursuant to 40 CFR 63.803(b), each owner or operator of an affected source shall train all new and existing personnel, including contract personnel, who are involved in finishing, gluing, cleaning, and washoff operations, use of manufacturing equipment, or implementation of the requirements of this subpart. All personnel shall be given refresher training annually.

Respondent failed to perform annual refresher training for all personnel, in violation of 40 CFR 63.803(b).

3. Pursuant to 40 CFR 63.806(e), the owner or operator of an affected source subject to the work practice standards in § 63.803 of this subpart shall maintain onsite the work practice implementation plan and all records associated with fulfilling the requirements of that plan, including, but not limited to records demonstrating that the operator training program required by § 63.803(b) is in place.

Visit on.IN.gov/survey or scan the QR code to provide feedback.

We appreciate your input!



Respondent failed to maintain onsite all records associated with annual refresher training for operators, in violation of 40 CFR 63.806(e).

4. Pursuant to 40 CFR 63.804(g), owners or operators of an affected source shall submit with the semiannual report a compliance certification signed by a responsible official of the company that owns or operates the affected source.

Respondent failed to submit a compliance certification signed by a responsible official with the 2022 second semiannual report, in violation of 40 CFR 63.804(g).

5. Pursuant to Part 70 Permit 039-42822-00437 ("Permit"), condition C.16, any deviation from permit requirements, the date(s) of each deviation, the cause of the deviation, and the response steps taken must be reported in the Quarterly Deviation and Compliance Monitoring Report.

Respondent failed to report deviations from the operator training program in the Quarterly Deviation and Compliance Monitoring Reports, in violation of Permit condition C.16.

Pursuant to IC 13-30-3-3, the Commissioner herein provides notice that the violations may exist and offers an opportunity to enter into an Agreed Order providing for the actions required to correct the violations and, as necessary and appropriate, for the payment of a civil penalty. The Commissioner is not required to extend this offer for more than sixty (60) days.

Pursuant to IC 13-30-3-3, an alleged violator may enter into an Agreed Order without admitting the violations occurred. IDEM encourages settlement by Agreed Order, thereby resulting in quicker correction of the environmental violations and avoidance of extensive litigation. Timely settlement by Agreed Order may result in a reduced civil penalty. Also, settlement discussions will allow Respondent the opportunity to present any mitigating factors that may be relevant to the violations.

If an Agreed Order is not entered into within sixty (60) days of receipt of this Notice of Violation, the Commissioner may issue a Notice and Order under IC 13-30-3-4 containing the actions that must be taken to correct the violations and requiring the payment of an appropriate civil penalty. Pursuant to IC 13-30-4-1, the Commissioner may assess penalties of up to \$25,000 per day for each violation.

Please contact Andrew Taylor at (317) 233-2711 or AKTaylor@idem.IN.gov within fifteen (15) days after receipt of this Notice to discuss resolution of this matter.

For the Commissioner:



Date: 1-7-26

Janusz Johnson, Chief
Compliance and Enforcement Branch
Office of Air Quality

cc: Nathan Frank, US EPA Region 5
Elkhart County Health Department
Andrew Taylor, Compliance and Enforcement Branch, Office of Air Quality
Paul Karkiewicz, Compliance and Enforcement Branch, Office of Air Quality
Randy Hoffman, Compliance and Enforcement Branch, Office of Air Quality
IDEM Public File

From: [Microsoft Outlook](#)
To: Rajushah98@gmail.com
Subject: Relayed: Custom Wood Products, Inc. (#29235-A) Notice of Violation & Proposed Agreed Order
Date: Wednesday, January 7, 2026 1:39:04 PM
Attachments: [Custom Wood Products Inc. \(#29235-A\) Notice of Violation Proposed Agreed Order.msg](#)

Delivery to these recipients or groups is complete, but no delivery notification was sent by the destination server:
Rajushah98@gmail.com (Rajushah98@gmail.com) <mailto:Rajushah98@gmail.com>
Subject: Custom Wood Products, Inc. (#29235-A) Notice of Violation & Proposed Agreed Order