



# CONSUMER CONFIDENCE REPORT CERTIFICATION IN DRINKING WATER

State Form 54187 (R / 7-14)  
INDIANA DEPARTMENT OF ENVIRONMENTAL MANAGEMENT (IDEM)  
OFFICE OF WATER QUALITY – DRINKING WATER BRANCH – COMPLIANCE SECTION

## IDEM – DRINKING WATER BRANCH

MC 66-34  
100 N. Senate Ave.  
Indianapolis, IN 46204-2251  
Telephone: 317-234-7435  
Fax: 317-234-7436  
Email: [dwbmgr@idem.in.gov](mailto:dwbmgr@idem.in.gov)

INSTRUCTIONS: 1. Complete Consumer Confidence Report (CCR) Certification form.  
2. Submit the certification form to IDEM by October 1<sup>st</sup> of reporting year.

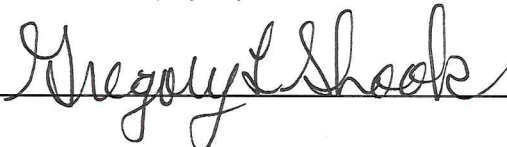
## CERTIFICATION

System Name: Rushville City Utilities  
PWSID Number: 5270005

The community water system named above hereby confirms that its consumer confidence report has been distributed to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to primacy agency.

### Certified by:

Name Gregory L Shook

Signature 

Title Utilities Superintendent

Telephone number 765-932-4124

Date (month, day, year) 06 / 17 / 2024

\*\*\* You are not required by EPA rules to report the following information, but you may want to provide it to your state. Check all items that apply.

The consumer confidence report (CCR) was distributed by mail or other direct delivery on:

Date (month, day, year) \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Specify other delivery methods below:

Rushville City Utilities notifies its customers on their bills that the CCR is available on the webpage:

[www.cityofrushville.in.gov/city-utilities/](http://www.cityofrushville.in.gov/city-utilities/) See attached billing sample. Office payment window also has copies.

Good faith efforts were used to reach non-bill paying consumers. Those efforts included the following methods as recommended by the primacy agency:

posting the CCR on the Internet at [www.cityofrushville.in.gov/city-utilities/](http://www.cityofrushville.in.gov/city-utilities/)

mailing the CCR to postal patrons within the service area (attach ZIP codes served)

advertising availability of the CCR in news media (attach copy of announcement)

publication of CCR in local newspaper (attach a copy)

posting the CCR in public places (attach a list of locations)

delivering multiple copies to single bill addresses serving several persons such as apartments, businesses, and large private employers

delivering CCR copies to community organizations (attach a list)

For systems serving at least 100,000 persons only, CCR was posted on a publicly-accessible Internet site at the address: [www.](http://www.)

Delivered CCR to other agencies as required by the primacy agency (attach a list).



Rushville City Utilities  
 PO Box 39  
 Rushville, IN 46173  
 Temp—Return Service Requested

Account Number
Due if paid by
Due if paid after
Amount Paid

Approved by the State Board of Accounts for Rushville City Utilities – 2009



PLEASE DETACH AND RETURN UPPER PORTION WITH PAYMENT. THANK YOU.

**Rushville City Utilities**  
 PO Box 39  
 Rushville, IN 46173

Hours 8:00 To 4:00  
 Monday Thru Friday  
 Closed Saturday, Sunday & Holidays

Office phone: (765) 932-4124  
 Fax: (765) 938-3103

Email Information  
[kshaver@cityofrushville.in.gov](mailto:kshaver@cityofrushville.in.gov)

After Hours  
 Emergency Contact: (765) 932-3907

**Account Information**

Account Number	Bill Date	From Date	Thru Date	Service Address
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PAYMENT IS DUE ON OR BEFORE THE 10TH OF THE MONTH. PENALTIES WILL BE ADDED AFTER THE 10TH. IF NOT PAID BY THE 20TH OF THE MONTH, A PENALTY OF \$75.00 WILL BE ADDED AND SERVICE WILL BE DISCONTINUED.

PENALTY IS  
 Water: 10% of 1st \$3.00, 3% of Balance  
 Wastewater: 10% of Wastewater Charge.

Account is not considered paid until payment is received in our office.  
 We are not responsible for the U.S. Mail Failure to receive a bill does not relieve consumer of payment or penalty.  
 No Disconnect notice will be delivered.

!!NOTICE!! The 2024 Consumer Confidence Report (CCR) is available to view at [www.cityofrushville.in.gov/city-utiiliites/](http://www.cityofrushville.in.gov/city-utiiliites/)

\*You can pay your bill online at [www.invoicecloud.com/rushvillein](http://www.invoicecloud.com/rushvillein) or by phone at 844-543-1224. It's quick and easy!



# CITY UTILITIES

## WATER & SEWAGE

P.O. Box 39  
Rushville, IN 46173  
Phone: (765) 932-4124  
Fax: (765) 932-4355

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June 25, 2024

Attention: Reanna Stiehler  
100 N. Senate Ave., MC 66-34  
Indianapolis, IN 46204

RE: 2023 Consumer Confidence Report (CCR)

Dear Reanna,

Per the CCR Certification form, this is to inform you of “public posting places”.

They are:      Rushville City Hall  
                    Rushville City Utilities  
                    Library  
                    County Health Dept. at Courthouse  
                    Corner Restaurant - Downtown  
                    First Financial Bank

The provided internet link that we use will take people to the City Utilities webpage where the CCR is located. I am told that at this time we are unable to provide a direct link that would just open the CCR.

Our Serviceman who provides day to day service to our customers for various reasons has available and offers customers a copy of the CCR.

Please let me know if I need to do anything further regarding this matter.

Respectfully,

Gregory L. Shook  
Utilities Manager