

To: Agnew, Dianna[DAgnew@idem.IN.gov]
From: DWBMGR
Sent: Mon 6/17/2024 8:28:26 PM
Subject: FW: Precautionary Boil Advisory
Received: Mon 6/17/2024 8:28:30 PM

From: Rachel Boyles <rboyles@southbendin.gov>
Sent: Monday, June 17, 2024 4:27 PM
To: DWBMGR <DWBMGR@idem.IN.gov>
Cc: Young, Kali S <KYoung@idem.IN.gov>; Michelle Smith <msmith@southbendin.gov>; Rocco Sergio <rsergio@southbendin.gov>; Matthew Bussell <mbussell@southbendin.gov>
Subject: Precautionary Boil Advisory

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This email is written as notification of a repair for which South Bend Water Works, PWSID 5271014, issued boil water advisories to affected customers today, June 17th, 2024. The repair was done on 52500 Briarcliff Ln. The advisory recommends boiling water for 72 hours to ensure satisfactory results from bacteriological tests have been received and that they may resume normal water consumption after that time. It states that we would notify them within the 72-hour period if contamination was ever found. It also lists the number to call with questions. Due to the wording in the advisory, we do not notify customers of the boil advisory lift unless it is individually requested. We will notify them and you if an advisory needs to be extended for any reason. Please contact me with any questions.

Thank you,
Rachel Boyles
Project Manager - Water Utility