

**To:** Agnew, Dianna[DAgnew@idem.IN.gov]  
**From:** DWBMGR  
**Sent:** Wed 6/12/2024 2:30:41 PM  
**Subject:** FW: Precautionary Boil Advisory  
**Received:** Wed 6/12/2024 2:30:44 PM

Thank you,

**Roger Svendsen**

Indiana CMDP Administrator  
IDEM Drinking Water Branch  
100 N. Senate Ave. MC 66-34  
Indianapolis, IN 46204

Phone: 317-234-7455 Fax: 317-234-7455

**Routine** Drinking Water Test Results submitted to IDEM Drinking Water Branch can be viewed on-line by clicking the link below:  
<https://myweb.in.gov/IDEM/DWW/>

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**From:** Rachel Boyles <rboyles@southbendin.gov>  
**Sent:** Wednesday, June 12, 2024 10:26 AM  
**To:** DWBMGR <DWBMGR@idem.IN.gov>  
**Cc:** Young, Kali S <KSYoung@idem.IN.gov>; Michelle Smith <msmith@southbendin.gov>; Matthew Bussell <mbussell@southbendin.gov>; Rocco Sergio <rsergio@southbendin.gov>  
**Subject:** Precautionary Boil Advisory

**\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\***

This email is written as notification of a repair for which South Bend Water Works, PWSID 5271014, issued boil water advisories to affected customers today, June 12th, 2024. The repair was done on S 35th St and E Washington St. The advisory recommends boiling water for 72 hours to ensure satisfactory results from bacteriological tests have been received and that they may resume normal water consumption after that time. It states that we would notify them within the 72-hour period if contamination was ever found. It also lists the number to call with questions. Due to the wording in the advisory, we do not notify customers of the boil advisory lift unless it is individually requested. We will notify them and you if an advisory needs to be extended for any reason. Please contact me with any questions.

Thank you,

**Rachel Boyles**  
*Project Manager-Water Works*

[rboyles@southbendin.gov](mailto:rboyles@southbendin.gov)  
574-271-4213  
[Southbendin.gov](http://Southbendin.gov)

City of South Bend  
Department of Public Works  
Division of Water Utilities

North Pumping Station  
830 N Michigan St.  
South Bend, IN 46601