

To: Agnew, Dianna[DAgnew@idem.IN.gov]
From: DWBMGR
Sent: Tue 6/11/2024 3:59:42 PM
Subject: FW: Precautionary Boil Advisory
Received: Tue 6/11/2024 3:59:44 PM

Thank you,

Roger Svendsen

Indiana CMDP Administrator
IDEM Drinking Water Branch
100 N. Senate Ave. MC 66-34
Indianapolis, IN 46204

Phone: 317-234-7455 Fax: 317-234-7455

Routine Drinking Water Test Results submitted to IDEM Drinking Water Branch can be viewed on-line by clicking the link below:
<https://myweb.in.gov/IDEM/DWW/>

From: Rachel Boyles <rboyles@southbendin.gov>
Sent: Tuesday, June 11, 2024 11:40 AM
To: DWBMGR <DWBMGR@idem.IN.gov>
Cc: Young, Kali S <KYoung@idem.IN.gov>; Michelle Smith <msmith@southbendin.gov>; Matthew Bussell <mbussell@southbendin.gov>; Rocco Sergio <rsergio@southbendin.gov>
Subject: Precautionary Boil Advisory

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

This email is written as notification of a repair for which South Bend Water Works, PWSID 5271014, issued boil water advisories to affected customers today, June 11th, 2024. The repair was done at Ford St. and S. Edison Ave. The advisory recommends boiling water for 72 hours to ensure satisfactory results from bacteriological tests have been received and that they may resume normal water consumption after that time. It states that we would notify them within the 72-hour period if contamination was ever found. It also lists the number to call with questions. Due to the wording in the advisory, we do not notify customers of the boil advisory lift unless it is individually requested. We will notify them and you if an advisory needs to be extended for any reason. Please contact me with any questions.

Thank you,



Rachel Boyles
Project Manager-Water Works

City of South Bend
Department of Public Works
Division of Water Utilities

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