

From: [MAUPIN, NATALIE](#)
To: [HOUSE, JASON](#)
Subject: Fw: Pretreatment Report
Date: Tuesday, March 31, 2020 7:56:41 AM

FYI...see below. I just copied the email you sent to Mooresville.

From: John Supper <bristolwater@gmail.com>
Sent: Monday, March 30, 2020 11:26 AM
To: MAUPIN, NATALIE <NMAUPIN@idem.IN.gov>
Subject: Re: Pretreatment Report

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Hi Natalie,

We reviewed the documents you mentioned before we sent the first email.

The main issue is the ability to get the missing reports from the closed industries. We are hoping we won't need 60 days to complete this report. Hopefully the industries will be up and running soon. Covid-19 has certainly caused a lot of chaos around the world.

Thank you,
John

On Mon, Mar 30, 2020 at 9:52 AM MAUPIN, NATALIE <NMAUPIN@idem.in.gov> wrote:

Hi John,

IDEM is sensitive to your issues, IDEM and EPA have the following allowances and discretion that can be offered due to the COVID-19 pandemic. Please review these documents. (attached and linked) https://www.in.gov/idem/files/coronavirus_enforcement_discretion.pdf

We will provide discretion per these policy documents.

Question: Can the assignment be handled by anyone else at your facility? If so, please do your best to have other help to get this information to IDEM as soon as you can.

Thank you,
Natalie

From: John Supper <bristolwater@gmail.com>
Sent: Monday, March 30, 2020 9:24 AM
To: MAUPIN, NATALIE <NMAUPIN@idem.IN.gov>

Subject: Pretreatment Report

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Natalie,

Our office manager was diagnosed with Cancer in October 2019. Because of this she has worked very limited hours since then. She has been able to take care of monthly reports, meter readings, and trying to keep up with emails.

Since the Covid-19 outbreak, two of our permitted industries have closed. Carol started working on the report last week and discovered several missing reports from some of the industries and is unable to contact them at this time. We are limiting the times that Carol is able to come to the office to avoid contact with others.

We are requesting an extension of 60 days to get the needed information, complete the report and submit it to your office.

Thank you,
John

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John Supper **Carol Supper**
Certified Water & Office Manager
Wastewater Operator

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